



PDMP Use Mandate

Delegate Fact Sheet



Overview

Effective July 1, 2018, Maryland statute (§21–2A–04.2) requires CDS Prescribers and Pharmacists in Maryland to request and to assess data from the Maryland Prescription Drug Monitoring Program (PDMP) in certain prescribing and dispensing situations.

The Maryland PDMP authorizes Prescribers and Pharmacists registered with the Program to assign their PDMP search authority to one or more authorized individuals who are known as "Delegates."

What is a "Delegate" ?

A Delegate is a person who has been authorized to act as a search agent for a supervising PDMP Prescriber or Pharmacist. A Delegate may access the PDMP to review the controlled substance prescription history of a patient under the care of the supervising Prescriber or Pharmacist (Delegator).

How can someone become a Delegate?

Delegates must first register through the CRISP Standard Registration Process, during which they must identify a Delegator, who is a PDMP-registered Prescriber or Pharmacist. CRISP then contacts the Delegator via email for confirmation prior to finalizing the relationship and authorizing the Delegate access to PDMP data. Prescribers and Pharmacists accessing PDMP Search through the Unified Landing Page (ULP) are able to add and remove Delegates through the Delegator Dashboard. Delegates and Delegators also have the option of contacting the CRISP Support Team to initiate a new Delegate/Delegator relationship; CRISP will again verify the relationship with the Delegator before finalizing.

Who can be a Delegate?

Delegates may include any staff member (licensed or unlicensed) who is delegated access by a PDMP-registered Prescriber or Pharmacist, and who is employed by or under contract with the same practice as the Delegator. Each Delegate must obtain their own individual CRISP account for PDMP access. The designated staff member can serve as a Delegate for multiple Delegators, and each Delegator can have multiple Delegates. All of these relationships must be maintained in the Delegator Dashboard.

Sharing of user credentials is strictly prohibited.

If I decide to use a Delegate, what are my responsibilities as the Supervising Prescriber?

The Supervising Prescriber remains responsible for the below actions:

- Protecting the confidentiality of the PDMP data
- Deciding whether to prescribe or dispense a CDS medication to a patient

For technical questions about using CRISP services, including PDMP data access, Delegate Dashboard, or password resets, please contact CRISP at support@crisphealth.org or Call, 877-952-7477.