**Individual Visits: Detailing Session Notes Form**

**Other Topics:**

**6**. Naloxone

**7**. Harm Reduction

**8**. Titration

**9**. Inherited Patients

**10**.Other (*describe in notes*)

**Key Messages List:**

**1**. Start Low and Go Slow (i*ncludes calculating doses)*

**2**. Use Non-Opioid Treatment

**3**. Review the PDMP

**4**. Avoid Concurrent Prescribing

**5**. Offer Treatment or Referral for OUD *(Opioid Use Disorder)*

|  |  |  |
| --- | --- | --- |
|  |  | **Notes:** |
| **Clinician Name:** | Ann Jones, RN | Also knows Suzanne Montgomery from SafeNet, will follow up with introductory e-mail |
| **Clinic:** | East Safety Net Clinic, Downtown | Part of Safety Net Health System |
| **Visit Occurred:** | 10/30/2018 | Rescheduled twice; realize that Practice Manager Greg Smith is best point of contact, not reception |
| **Length of Visit:** | 20 minutes | Originally scheduled for half hour, Ann was running behind |
| **General Reception:** | Positive/receptive | Was trained in 90’s, taught that long-acting opiates had no risk of being addictive; wants to find ways to help her patient population especially veterans who she’s received as legacy patients. Challenging to engage at first; asked more needs assessment questions to ask about specific patients who were a challenge to treat. |
| **Key Messages Covered:** | 1, 3, 4 | Really wants to start using PDMP more effectively; challenges with introducing into clinic workflow; understaffed team. Suggested assigning delegate via medical assistant, Lars. She will follow up with Lars. |
| **Other topics covered** | 6, 8, 9, 10 (veteran population) | Has concerns about whether PDMP really has most up-to-date data, but realizes better to check, especially for vets on Benzodiazepines for anxiety/PTSD |
| **Commitment and Time Period** | Will start on November 1st having Lars pull PDMP info each morning for two weeks and see how it goes.  | Seems receptive to follow-up and said she’ll keep notes on progress |
| **Follow-up visit plans** | Will reach out to Greg in two weeks to set something up for end of November; will also e-mail Lars to check in. | N/A |
| **Resources Offered** | 4-pager Detailing Aid on CDC Primary Care prescribing guidelines; pocket card | Really liked pocketcard and asked for a few others when I next visit |
| **Resources to send** | PDMP “how to” state tutorial link and CDC 2016 Guidelines | Will send both via e-mail by EOD |
| **Other Notes** | Said she would introduce me to other nurses during a staff meeting on 12/2/2018 | Will prepare small presentation for other nurses and plan to speak with Greg about 1:1 visits with each nurse thereafter |