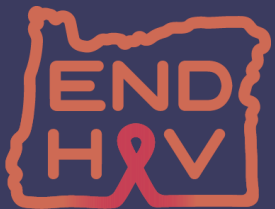


# Using Virtual Tools to Connect with Rural Providers

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Oregon AETC



# Disclosures

- No conflicts to disclose

# Acknowledgement

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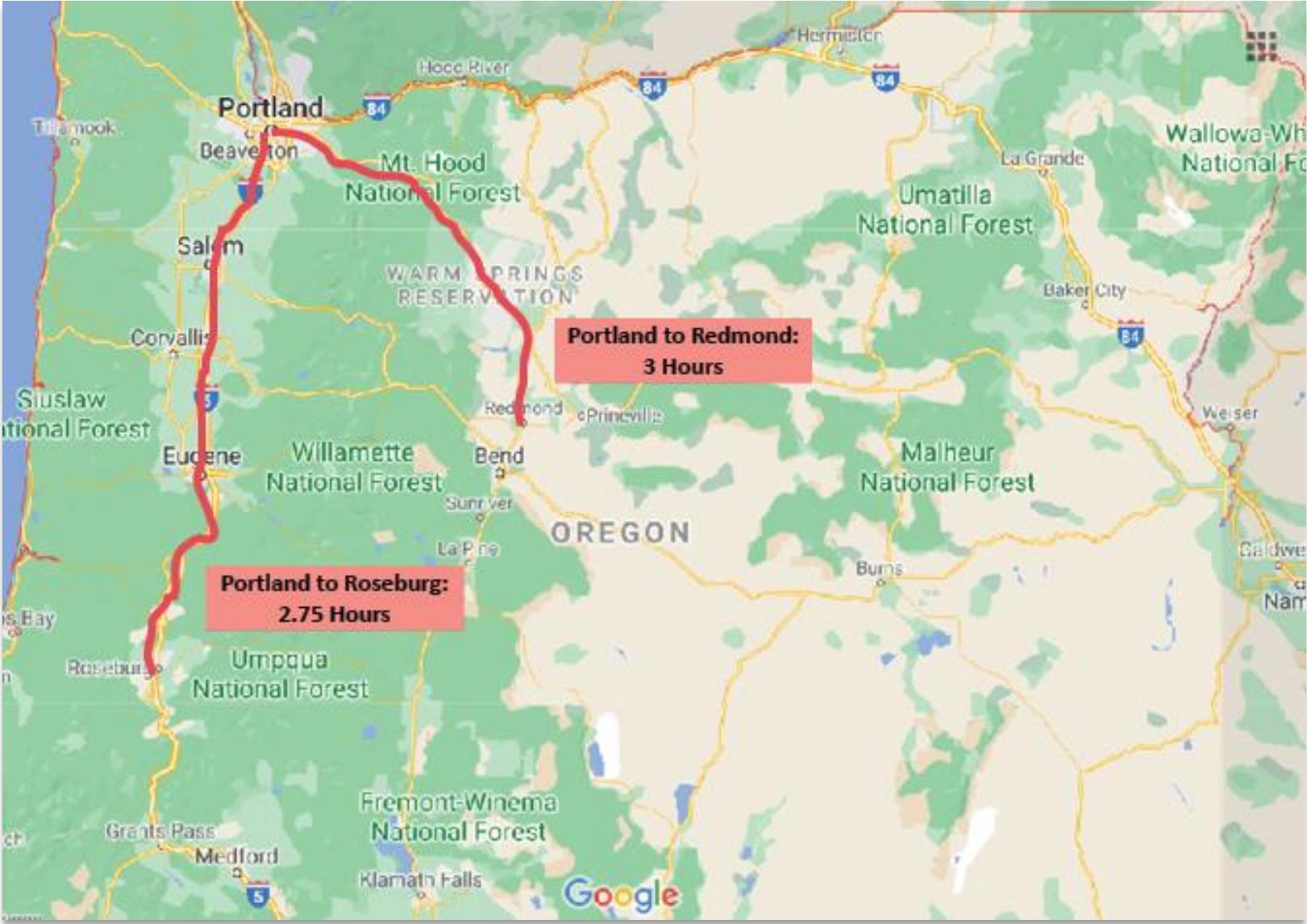
The content in this presentation are those of the author(s) and do not necessarily represent the official views of, nor an endorsement, by HRSA, HHS, or the U.S. Government.



# Detailing Program Background

- Detailing efforts support **Oregon's End HIV Oregon initiative**
- **Detailing focus:** STI/HIV screening & treatment and PrEP Prescribing
- **Geographic coverage:** Entire state of Oregon
- **Detailing program start:** Late 2018
- **Transition to e-detailing:** Late 2020

Distance  
=  
Time  
+  
\$\$\$\$\$



# How do we bridge the distance?

# Sustainable Connections: Trial and Error



## Tools that made a difference

- Automated appointment scheduling platform
- Convenient scheduling for providers
- Streamlined shipping of detailing packets






# Automated Appointment Scheduling Platform

# Appointlet

[www.Appointlet.com](http://www.Appointlet.com)

- **Free** for basic version
- One person can manage multiple detailers in one account
- Each detailer can personalize calendar and video integration
- **Other stuff we like:**
  - ✓ Customize intake questions
  - ✓ Add detailer photos
  - ✓ Add your own logo
  - ✓ Easy cancellations



1 Meeting Types 2 Times 3 Information 4 Review

Provide your information

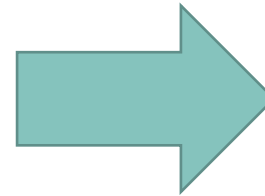
Email \*

First Name \*

Last Name \*

Credentials \*   
MD

Place of Practice/Clinic Name \*   
Evergreen Health Centers | Downtown Clinic



All information copied to the calendar invite with the meeting invite link

# Convenient Scheduling for Providers

# Audience Activity – Pick a Code



**PDF of CDC STI Tx  
Wall Chart**



**AETC HIV Care  
Tools App**



**Appointment  
Scheduling Link**



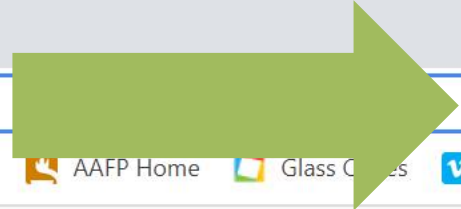
## Clinician-to-Clinician Support: Schedule Your Check-In

**Devon Flynn, PharmD,  
MPH, BCPH, AAHIVP**

Faculty, Oregon AETC



To schedule your virtual check-in, scan the above QR code with the camera app on your smart phone, or visit [oraetc.appointlet.com/b/devon-flynn](https://oraetc.appointlet.com/b/devon-flynn)



SEARCH  🔍



# Streamlined Shipping of Detailing Packets

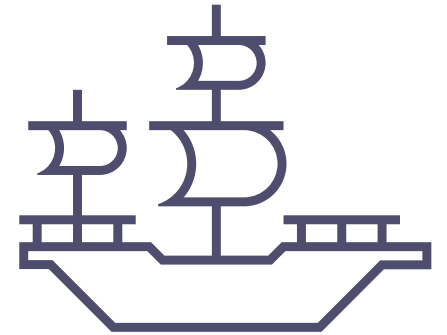


# Sending Detailing Packings via Snail Mail

- \$5 per detailing packet
- 7% scheduling rate
- \$72/detailing visit

# Pirate Ship

Pirateship.com



- No subscription fee
- Less expensive than USPS
- Print postage from home with adhesive shipping labels
- Deliver home pick ups
- Sends notification emails to all recipients
- Track all “return to sender”

# Successes

*“Taking this survey made me reflect on all that I’ve learned through participating in the AETC trainings and **clinician-to-clinician sessions** with Dr. Patel. **It has been invaluable** as “I’ve jumped into the deep end” during my first year of practice.*

*Becoming a **PrEP/nPEP prescriber** is something that has always been personally very important to me and **I’m grateful that I can offer this to my community** with increased confidence and resources to lean on for support.”*

*- Provider at White Bird FQHC, Eugene after taking detailing post survey*

*“I spoke this morning to our medical director about initiating triple screening and he was very supportive. Our lab tech is also on board and we confirmed that we have many swabs and she ordered more from the state lab (free), also confirmed that all GC/CT testing is free through the state lab. So **we are starting right away.**”*

*- Provider at Multnomah County Detention Center reporting back on actions taken after first detailing visit*

# Online tool options for virtual detailing automation

Tool	Cost	Benefit
<b><u>Appointlet</u></b>	Free for basic	Allows for automated scheduling across multiple detailers
<b><u>Survey Monkey</u></b>	Free for basic	Clean and simple pre and post surveys with option to export into excel
<b><u>Google Forms</u></b>	Free	Ability to integrate “add-ons” allowing for a high level of customization of what happens to information after it’s collected.
<b><u>Email Notifications for Google Forms</u></b> <i>Google Forms Add-On</i>	Free	Can automate sending of form answers to specific individuals
<b><u>Form Publisher for Google Forms</u></b> <i>Google Forms Add-On</i>	Free	Automatically generate PDFs of google form answers and save to google drive
<b><u>Dropbox</u></b>	Free for basic	Update and syncing slide decks and electronic detailing materials across detailers
<b><u>Cloud HQ</u></b>	Free	Sync files from one location to another (e.g. Google Drive to Dropbox)
<b><u>Pirate Ship</u></b>	Free	Less expensive than USPS and more user-friendly batch uploads and tracking.

# Let's end HIV in Oregon.

We can make it happen.  
The time is now.

