# Canadian Academic Detailing Collaboration

Bringing Evidence to Practice



# Collaboration Canadienne des Visites Académiques

De la recherche à la pratique clinique

# The Canadian Academic Detailing Collaboration: A success story

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# **Disclosures**

No conflict of interest

- Employed by British Columbia (BC) Ministry of Health
- Coordinator of BC Provincial Academic Detailing (PAD) Service
- Former academic detailer
- Member of Canadian Academic Detailing Collaboration (CADC)



# Acknowledgements

# Original CADC members

 Michael Allen, Shawn Bugden, Isobel Fleming, Harold Lopatka, Kyle McNair, Anne Nguyen, Sandra Reese, Loren Regier

### Current CADC members

 Isobel Fleming, Margaret Jin, Bronwen Jones, Terryn Naumann, Loren Regier, Cecil Zenuk

### Other collaborators

- Canadian Agency for Drugs and Health technology (CADTH)
- Ontario Centre for Effective Practice

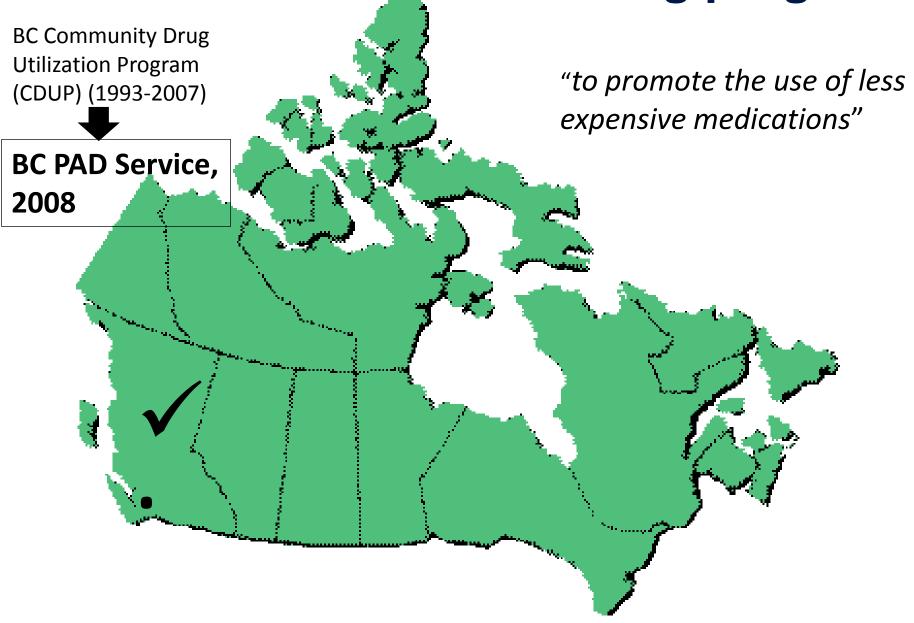


- Brief history of academic detailing in Canada
- Canadian Academic Detailing Collaboration
  - How it began and how it evolved
  - Collaborative activities
  - What keeps it going?
- Lessons learned

# Once upon a time...



# 1993 – 1<sup>st</sup> academic detailing program



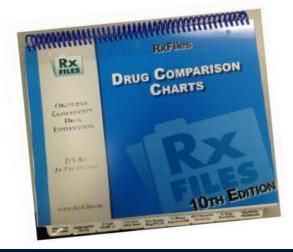


# 1997 – Saskatoon, Saskatchewan

- 1 year pilot
  - $\rightarrow$  3 years







# 2001 - ADS in Nova Scotia Province-wide **1.8 FTEs Dalhousie** Academic **Detailing** Service (ADS) pad





# **AD Landscape in 2003**

- 5 smallish programs
  - British Columbia (BC), Alberta, Saskatchewan,
     Manitoba, Nova Scotia

 each program independently providing academic detailing services primarily to family physicians in their province (or region);



# How did the CADC begin?

 Grew from a <u>need</u> to share experiences and ideas with other people who really understood what each was trying to achieve with academic detailing

- No formal directive
- No external funding



# In the beginning...

- Informal discussions
- Meeting at conferences
- Ottawa, October 2003...

# "Canadian Academic Detailing Collaboration"

- Communication
  - Monthly meetings
  - Web conferencing



# **Early initiatives**

- Research
  - Determination of physician needs
  - Printed educational guideline
  - Techniques to quantitatively determine prescribing changes
- "Show Me The Evidence: Best practices for using educational visits to promote evidence-based prescribing" (Report, 2006)



# **Early initiatives**

- Poster presentations
  - Canadian Medical Educator's Conference (2004)
    - Facilitated poster session
  - CHSPR (Feb 2006)
    - Evaluation of the Canadian Academic Detailing Collaboration
    - Best Practices and Innovative Approaches to Academic Detailing: A Synthesis of Canadian and International Experiences
  - Canadian Therapeutics Congress (May 2006)
    - Process and Outcome Evaluation of Academic Detailing in Five Canadian Provinces
    - Show Me the Evidence: Best practices for using educational visits to promote evidence-based prescribing



- 2008-2011
- Canadian Institutes for Health Research (CIHR) funded
- Goal:
  - to determine impact of existing programs on physicians' prescribing
- Six project sites
- Quantitative: pre/post prescribing
- Qualitative: interviews with GPs who receive visits to inform quantitative analysis

"Impact of Canadian Academic Detailing Programs on Prescribing of Medications for Osteoporosis"

"Impact of Canadian Academic Detailing Programs on Prescribing of Bisphosphonates and Antibiotics"

"A qualitative study of physicians' changes in prescribing following an academic detailing visit"



### More collaboration

Joint projects with COMPUS (CADTH) and PrISM (2006)

- PPIs
  - systematic review, newsletter, quick reference guide, interactive presentations
- Academic detailing resource document

Development of Vision, Mission and Values

# CADC Vision

A collaborative, supportive environment for academic detailing



- To promote the development and visibility of academic detailing in Canada
- To collaborate in developing and disseminating evidence-informed interventions to optimize practice
- To facilitate evaluation of academic detailing and research its impact on health outcomes in Canada

Values	As shown by
Evidence informed	Providing balanced information to support decision making
Clinically relevant	Integrating clinical expertise and evidence
Independent	Minimizing influence from external sources
Service oriented	Addressing individual practitioners' learning needs



## Other collaborative activities

- Publications
  - Jin et al. A brief overview of academic detailing in Canada: Another role for pharmacists. Can Pharm J (Ott). 2012 May; 145(3): 142–146.e2
- Print materials

Academic Detailer Code of Conduct



# **Academic Detailer Code of Conduct**

"This Code of Conduct recognizes the need for a commitment to excellence in the delivering of academic detailing as a professional service. Through such service, valued and effective relationships are built, and evidence informed, patient-oriented therapeutic decision making is enhanced."



# **Code of Conduct**

- Be prepared to provide accurate, informative, practical and balanced information
- Be responsible, reliable and respectful of time and commitments
- Seek first to understand and empathize
- Be respectful of differences of opinion and hold them in good faith and confidence
- Be attentive and responsive
- Follow up as necessary in a timely manner
- Remember to be thankful and express it
- Always maintain confidentiality and respect the privacy of physicians, patients and staff
- Remember, you are a guest of the person(s) you are visiting



# Other collaborative activities

- Academic Detailing Training Workshop
  - Basic and Advanced
  - U Western Ontario project (specialists)

- Topic Upskilling
  - Opioids
  - Oral anticoagulants





# **Program differences**

- Funding
- Administration
  - Government, academic
- Geography
- Materials



# **Materials**





# What keeps it going?

- Common goals:
  - "Bring evidence into practice"
  - Provide best possible information to clinicians





# How it keeps going...

- Regular meetings (via teleconference)
- Individual commitment
- Ongoing support
- Willingness to share materials
- Respect for each other's work
- Not labour intensive



# What it does not have...

- Formal governance structure
- Mandate, or specific expectations
- Funding...



# **Newcomers and new ideas**

# Hamilton Family Health Team (2008)

- Merged role of integrated primary care pharmacists with the role of academic detailer
- 6.1 FTE (5% of their time)
- No formal budget
- 70 family physicians





# **CADC** Lessons learned

- Talk
- Share
- Start small
- Embrace differences "Diversity generates ideas"
- Nothing is as simple as it seems at first





# **Newest CADC chapter**

### Centre for Effective Practice Academic Detailing Team



# 2015 - Academic detailing in Canada pad **Academic** Detailing Service **Edmonton Centre for Calgary Effective Practice**

# Thank you!

# Merci!

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