

	(1)	(2)	(3)
ELEMENTS OF A VISIT	NEEDS IMPROVEMENT	PROFICIENT	EXCELLENT
Introduction	L		
Effectively reviewed role, purpose, and value of the visit	9		
Recognized nonverbal communication			
Built trust			
Responded well to the mood of the clinician			
Optional Notes/Reflections:	<u> </u>		

Date: _____

Name:



	(1)	(2)	(3)
ELEMENTS OF A VISIT	NEEDS IMPROVEMENT	Proficient	EXCELLENT
NEEDS ASSESSMENT			
Elicited educational opportunities and uncovered prescriber needs/utilized open ended questions			
Exhibited empathy			
Optional Notes/Reflections:			
KEY MESSAGES			
Delivered key messages with impact (e.g., did the clinician understand at least one key message?)			
Utilized materials to support key messages			
Optional Notes/Reflections:			



	(1)	(2)	(3)
ELEMENTS OF A VISIT	NEEDS IMPROVEMENT	Proficient	EXCELLENT
FEATURES AND BENEFITS	- 1		
Conveyed evidence			
Met identified clinician needs			
Optional Notes/Reflections:	-		
BARRIERS AND ENABLERS			
Identified obstacles			
Provided solutions and path forward			
Offered follow up			
Optional Notes/Reflections:			



	(1)	(2)	(3)
ELEMENTS OF A VISIT	NEEDS IMPROVEMENT	Proficient	EXCELLENT
OBJECTIONS			
Clarified objections			
Conveyed respect			
Negotiated possible solutions			
Optional Notes/Reflections:			
SUMMARY AND CLOSE			
Reviewed key messages discussed			
Gained commitment for action			
Secured a future visit			
Optional Notes/Reflections:			